

# YipTel Cloud

## Take Your Business Everywhere

YipTel is a new kind of Communications Carrier. We deliver all of your Voice, Video, and Data needs safely and reliably from the power of the cloud.

This allows your employees to communicate on desk phones, mobile devices, laptops, and softphones with Voice and Video calling virtually anytime and anywhere.



## KEY BENEFITS

**Affordable** | You can purchase or use your existing VoIP Phones on our platform\*, but the majority of our clients simply have YipTel provide the phones and equipment they need as part of their low monthly costs. This way the equipment is fully managed and warranted as well as it gives our clients the ability to change equipment at any time according to their needs.

**Reliable** | Experience peace of mind knowing that your services with YipTel are on a fully redundant network with five nines reliability and backed up by our YipTel Service Level Agreement.

**Secure** | YipTel delivers optional TLS encryption to provide safe and secure communication across our network.

**Investment Protection** | Technologies within the communications industry change on a daily basis. By choosing a YipTel Cloud solution you will protect yourself from technology obsolescence. YipTel is continually developing and implementing new technologies to assure you will have the most advanced solutions available. Our phone rental program even allows you to change the physical devices at any time that you choose.

## EASY AS 1, 2, 3

**First** | As a Carrier, YipTel can deliver a connection to your office that will provide Internet, Voice and Video communications to your business.

Already have Internet? No problem. We can likely use what you already have in place – our technicians will perform a simple test to verify the quality of the connection.

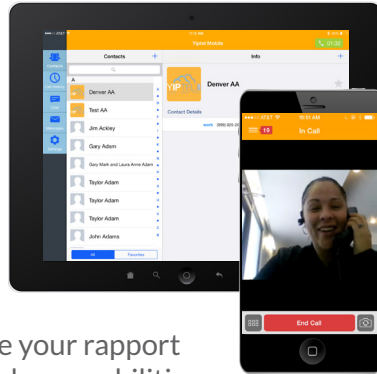
**Second** | We will install your phones and software on site or ship them to you and assist remotely if you prefer.

**Third** | We provide personal user training and support as requested.

# TOP FEATURES

YipTel Cloud provides many features which most small business can't afford and large business with traditional PBX systems simply don't have. The YipTel Cloud provides services that help drive your business forward.

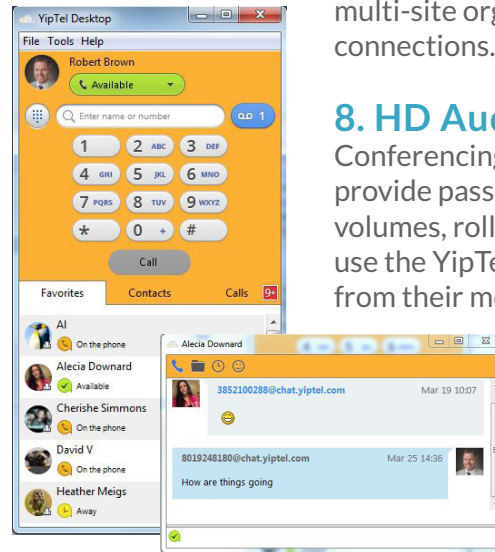
**1. Mobility Solutions** | YipTel Mobile allows your employees to connect from virtually any device in any location. Applications are available for your iPhone, iPad, Droid, Tablet, and Laptop – all delivering the power of VoIP.



**2. Video Calling & Conferencing** | Holding remote meetings with Video Conferencing will significantly increase your rapport and professionalism. Our integrated video capabilities deliver unprecedented video calling with video voicemail from your desktop, laptop, or mobile device.

**3. Unified Messaging** | Implementation of unified messaging provides text to speech transcriptions of voice mail, voice mail to email, video voice mail, electronic fax, and internal chat.

**4. Desktop Applications** | YipTel Desktop is a client application that delivers presence, instant messaging, video calling, softphone, video voicemail, simultaneous ring, and much more. YipTel Desktop, combined with YipTel Mobile, will save significant time per day, per employee and improve productivity.



**5. Multi-Media Call Center** | Whether you need a simple operator group or the most advanced Multi Media and Blended call center queues, your preferred VoIP package should include the right call center solution for your organization.

**6. Web Administration** | YipTel provides unlimited free support on our products but we also provide our clients with powerful web administration tools so that you can modify and make changes to your system from anywhere. You can easily make name changes, call routing, upload music on hold, modify your auto attendants, and much more.

**7. Multi-site & Remote Worker** | Cloud-fueled applications are a must. Having readily available tools such as these will connect you to your multi-site organization via remote workers over dedicated or open internet connections.

**8. HD Audio Conferencing** | YipTel delivers full HD Audio Conferencing and allows the moderator to add participants manually or provide passcodes to join. The Moderator can also mute, adjust individual volumes, roll call, record the conference, and much more. Mobile users can use the YipTel Conference Mobile app to generate conference calls easily from their mobile devices.



\*Refer to YipTel approved phones and devices for compatibility